

ANNUAL REPORT 2015-16: SUCCESS INDICATORS

(Please note: some of the indicators below are measuring long-term outcomes we want to achieve for our citizens and our services will contribute to them. The long-term outcome indicators are not suitable for specific targets, hence “increase” or “decrease”. , Data for these long-term outcome indicators take time to collect and for those indicators we use the latest data available for reporting.)

(Please also note that some data for 2015-16 are provisional, yet to be validated.)

The trend arrow refers to the improvement trend e.g. if the smoking rate decreases which is one of our aims, the performance trend will indicate an upward arrow.

Key:	↑ = increased or maximum performance	↓ = performance declined	↔ = performance stayed the same
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We identified 76 indicators to measure of success in delivering our Corporate Plan in 2015-16. Of the 76 indicators 75 can be compared against their target. 51(68%) met their target, 14 (almost 19%) were off target by less than 10% and 10 (almost 13%) missed the target by more than 10%.

PRIORITY ONE – WORKING TOGETHER TO DEVELOP THE LOCAL ECONOMY								Comment
Indicator	2013-14	2014-15	2015-16				S E Wales Average ²	
	Actual	Actual	Target	Actual	Trend ¹	Wales Average		
Percentage of working age population that is in employment <i>Higher preferred</i>	71.1%	70.2%	increase	72.9%	↑	71.1%	70.1%*	* These figures are the West Wales and the Valleys average. Bridgend is included in this geographic area. The Council has no direct influence on these statistics.
Percentage of 16-24 year olds in employment <i>Higher preferred</i>	49.2%	45.5%	increase	53.9%	↑	52.1%	52%*	
Gross Value Added (GVA) per head <i>Higher preferred</i>	£15,593	N/A	increase	£16,256	↑	£17,573	£15,745*	

¹ The ‘trend’ indicates performance direction and is based on 2015-16 actual performance against the previous year’s performance. Where the 2015-16 data is not available, the trend direction is based on the previous years’ performance.

² The South East Wales group consists of the following Local Authorities: Bridgend, Vale of Glamorgan, Rhondda Cynon Taf, Cardiff, Merthyr Tydfil, Caerphilly, Blaenau Gwent, Torfaen, Monmouthshire and Newport

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Gross Disposable Household Income (GDHI) per head <i>Higher preferred</i>	£14,868	N/A	increase	£14,753	↓	£15,302	£14,933*	
Percentage of all children under 16 who are living in working age households with no one in employment <i>Lower preferred</i>	N/A	20%	reduce	17.3%	↑	14.6%	N/A	Reducing but higher than the Wales average.
The percentage of children living in households below 60% median income <i>Lower preferred</i>	23.1%	22.2% (2012 ONS)	reduce	22.4% (2013 ONS)	↓			Data no longer collected at local authority level.
The percentage of: principal (A) roads non-principal (B) roads and non-principal (C) roads in overall poor condition <i>Lower preferred</i>	<i>Overall – 6.9%</i> A. 5.0% B. 6.1% C. 11.4%	<i>Overall - 7.7%</i> A. 5.1% B. 5.7% C. 12.4%	<i>Overall- 9.42%</i> A. 6.96% B. 9.88% C. 13.5%	<i>Overall - 7.06%</i> A 4.71% B 4.92% C10.11%	↑ ↑ ↑	<i>Overall - 11.2 %</i> A 3.7% B 4.3% C15.9%	<i>Overall -7.5%</i> A 4.6 % B 5.3% C10.2%	Targets exceeded and better than the Wales and SE Wales averages.
The percentage of total lengths of rights of way which are easy to use by members of the public <i>Higher preferred</i>	83%	78.21%	80%	68.97%	↓	N/A	N/A	Off target with a steady decline.
The percentage of people claiming Job Seekers Allowance <i>Lower preferred</i>	3.1%	2.20%	2.19%	1.6%	↑	1.9%	N/A	Exceeded target and better than the Wales average
Additional floorspace created through the Townscape Heritage Initiative (THI) and the Town Improvement Grant (TIG) <i>Higher preferred</i>	THI 288m ² TIG 340m ²	1851m ²	800m ²	336m ²	↓	N/A	N/A	Off target as a result of been delays to schemes.
The number of vacant premises in town centres <i>Lower preferred</i>	Bridgend 65 Maesteg 19 Porthcawl 17	Bridgend 55 Maesteg 19 Porthcawl 17	Bridgend 64 Maesteg 19 Porthcawl 17	Bridgend 55 Maesteg 12 Porthcawl 16	↑	N/A	N/A	Exceeded target
Number of VAT/PAYE registered businesses <i>Higher preferred</i>	4,000	4,090	4,002	4,400	↑	N/A	N/A	Target exceeded

Overall success for Adult Community Learners <i>Higher preferred</i>	75%	84%	77%	93%	↑	N/A	N/A	Significantly exceeded the target
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PRIORITY TWO – WORKING TOGETHER TO RAISE AMBITIONS AND DRIVE UP EDUCATIONAL ACHIEVEMENT								
Indicator	2013-14	2014-15	2015-16					Comment
	Actual	Actual	Target	Actual	Trend	Wales Average	SE Wales Average	
The percentage of pupils aged 15 at the preceding 31 August, in schools maintained by the local authority who achieved the Level 2 threshold including a GCSE grade A*-C in English or Welsh first language and mathematics <i>Higher preferred</i>	54.8%	59.7%	65%	61.1%	↑	58.3%	57.2%	Off target but an improved performance and above the Wales and SE Wales averages. Above our intended outcome of at least 60% of pupils achieving the Level 2 threshold.
The percentage of all pupils (including those in local authority care) in any local authority maintained school, aged 15 as at the preceding 31 August that leave compulsory education, training or work based learning without an approved external qualification <i>Lower preferred</i>	0.4%	0.1%	0.1%	0.1%	↔	0.2%	0.3%	On target and maintaining a steady performance.
Foundation Phase Indicator: the percentage of pupils at the end of the Foundation Phase achieving at least Outcome 5 (the expected outcome) in teacher assessments <i>Higher preferred</i>	82.3%	85.1%	89.94%	88.8%	↑	86.8%	N/A	Off target but continuing a steady improvement and above the Wales average.
The percentage of pupils assessed at the end of Key Stage 2, in schools maintained by the local authority, achieving the Core Subject Indicator, as determined by Teacher assessment <i>Higher preferred</i>	82.6%	86.2%	85%	87.6%	↑	88.1%	87.9%	Exceeded the target but below the Wales and SE Wales average.
The percentage of pupils assessed at the end of Key Stage 3 in schools maintained by the local authority achieving the core subject indicator as determined by Teacher assessment <i>Higher preferred</i>	73.6%	79.3%	79.3%	84.3%	↑	84.1%	83%	Exceeded the target set and marginally higher than the Wales and the SE Wales averages.

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Core Subject Indicator Key Stage 4: percentage of pupils achieving the Level 2 threshold in each of the subjects of English or Welsh, mathematics and science at the end of Key Stage 4 <i>Higher preferred</i>	50.60%	54.50%	57.90%	58.6%	↑	54.8%	56.6% (CSC)	Exceeded target and better than the Wales and SE Wales averages.
The percentage of pupil attendance in primary schools <i>Higher preferred</i>	93.5%	94.8%	95.8%	95.1%	↑	95%	94.9%	Marginally off target but maintaining a steady improvement
The percentage of pupil attendance in secondary schools <i>Higher preferred</i>	92.5%	93.9%	94.9%	94.3%	↑	93.9%	93.7%	Marginally off target but maintaining a steady improvement
The size of the gap in educational attainments between pupils 15 + entitled to free school meals and those who are not (measured by Level 2 inclusive indicator) <i>Lower preferred</i>	32.7%	36.3%	24%	27.5%	↓	N/A	N/A	Off target but a significant improvement on the previous year's performance.
Year 11 Leavers for Schools in the Authority known to be not in education, employment or training in the Careers Wales Annual Destination Survey statistics <i>Lower preferred</i>	3.7%	3.60%	3.5%	3.2%	↑	2.8%	N/A	Exceeded target and maintained a steady improvement in performance.
The percentage of children under 5 who are members of the library service <i>Higher preferred</i>	27.81%	31.26%	28%	30.15%	↑	N/A	N/A	Target exceeded but performance down on the previous year.
The number of visits to public libraries during the year per 1,000 population <i>Higher preferred</i>	4,182	4,460	4,500	4,351	↑	5,374	5,668	Off target but reflects the general decrease across Wales.

PRIORITY THREE – WORKING WITH CHILDREN AND FAMILIES TO TACKLE PROBLEMS EARLY								
Indicator	2013-14	2014-15	2015 -16					Comment
	Actual	Actual	Target	Actual	Trend	Wales Average	SE Wales Average	
The number of families benefiting from intensive family support provided by Connecting Families (CF) that adopt a 'team around the families' approach. <i>Higher preferred</i>	34	61	63	135	↑	N/A	N/A	Significantly exceeded the target
The number of families benefiting from intensive family support provided by Intensive Family Support Services (IFSS) that adopt a 'team around the families' approach. <i>Higher preferred</i>	72	100	110	107	↑	N/A	N/A	Off target but an improved performance on the previous year.
The number of children in need <i>Lower preferred</i>	967	884	750	772	↓	N/A	N/A	Off target but an improved performance on the previous year
The number of children recorded on the Child Protection Register <i>Lower preferred</i>	179	125	145	176	↓	N/A	N/A	Off target The number increased over several months and specific pieces of work are on-going to identify reasons for the increase.
Looked after children as a percentage of children aged 0-17 <i>Lower preferred</i>	1.40%	1.30%	1.30%	1.30%	↔	0.89%	N/A	On target and maintaining a steady performance.
Average external qualifications point score for 16 year old Looked After Children in any local authority maintained learning setting <i>Higher preferred</i>	202	262	217	284	↑	269	244	Target exceeded and maintaining improvement.
The percentage of all pupils in local authority care in any local authority maintained school, aged 15 as at the preceding 31 August that leave compulsory education, training or work based learning without an approved external qualification <i>Lower preferred</i>	0%	0%	1%	0%	↔	0.5%	0.9%	Target met and a maintained performance.
The percentage of young people formerly looked after with whom the authority is in contact at the age of 19 <i>Higher preferred</i>	82.60%	94.70%	95%	100%	↑	93.2%	94.2%	Target exceeded and performance above the Wales and SE Wales averages

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The percentage of young people formerly looked after with whom the authority is in contact, who are known to be in suitable non-emergency accommodation at the age of 19 <i>Higher preferred</i>	89.50%	100%	100%	97.2%	↓	93.5%	92.4%	Off target but performance above the Wales and SE Wales averages.
The percentage of young people formerly looked after with whom the authority is in contact, who are known to be engaged in education, training or employment at the age of 19. <i>Higher preferred</i>	31.60%	61.10%	70%	63.9%	↑	60.7%	57.6%	Off target but performance above the Wales and SE Wales averages and improved.
The percentage of children looked after on 31 March who have had three or more placements during the year <i>Lower preferred</i>	9%	11.8%	12%	13.7%	↓	9.8%	10%	Off target with performance declining year on year and below the Wales and SE Wales averages.
The number of children benefiting from the Flying start programme <i>Number capped by Welsh Government</i>	1,171	1,428	1,586	1,586	↑	N/A	N/A	Target set and capped by Welsh Government.

PRIORITY FOUR – WORKING TOGETHER TO HELP VULNERABLE PEOPLE TO STAY INDEPENDENT

Indicator	2013-14	2014-15	2015 -16				Comment	
	Actual	Actual	Target	Actual	Trend	Wales Average		SE Wales Average
The rate of: a) older people (aged 65 or over) supported in the community per 1,000 population aged 65 or over at 31 March <i>Higher preferred nationally</i> <i>Lower preferred by BCBC</i>	83.18	76.75	<81	80.98	↓	64.12	68.9	The trend is based on BCBC preference for a reduction in this indicator;; consequently our performance for this year has declined.
The rate of: b) older people (aged 65 or over) whom the authority supports in care homes per 1,000 population aged 65 or over at 31 March <i>Lower preferred</i>	18.47	16.46	<18.5	15.14	↑	18.02	17.27	Target exceeded and an improved performance.
The rate of delayed transfers of care for social care reasons per 1,000 population aged 75 or over <i>Lower preferred</i>	0.88	1.03	<2.5	1	↑	4.87	5.87	Exceeded target and a slightly improved performance.
The percentage of adult protection referrals completed where the risk has been managed <i>Higher preferred</i>	100%	93.91%	>90%	97.52%	↑	97%	97.89%	Exceeded target and an improved performance on the previous year.
The percentage of Telecare clients who said that the service made it easier for them to manage in their own home <i>Higher preferred</i>	94%	96%	95%	87%	↓	N/A	N/A	Below target
The numbers of recipients of Community Resource Team (intermediate services) that have been provided with an alternative to a hospital placement <i>Higher preferred</i>	682	960	820	1100	↑	N/A	N/A	Significantly exceeded the target set.

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The average number of calendar days taken to deliver a Disabled Facilities Grant for children and young people <i>Lower preferred</i>	349 days	321.33 days	411 days	594.55 days	↓	N/A	N/A	Off target
The average number of calendar days taken to deliver a Disabled Facilities Grant for adults <i>Lower preferred</i>	200.95 days	173.38 days	237 days	294.74 days	↓	N/A	N/A	Off target
The percentage of carers that report that information and support for carers is improving in the County Borough <i>Higher preferred</i>	N/A	35	40	68	↑	N/A	N/A	Target exceeded and a significant improved performance.
Percentage of all potentially homeless households for whom homelessness was prevented for at least 6 months <i>Higher preferred</i>	61.54%	64.2%	67%	67.67%	↑	N/A	N/A	On target and a steady improvement in performance.
The number of homeless households with dependent children in bed and breakfast accommodation <i>Lower preferred</i>	8	0	6	0	↔	N/A	N/A	Exceeded target and maintained a maximum performance.
The number of people discharged from hospital who, following a short term enabling service, require no ongoing personal care service <i>Higher preferred</i>	N/A	432	437	447	↑	N/A	N/A	Target exceeded
Percentage of adult clients who are supported in the community during the year <i>Higher preferred</i>	88.34%	89.12%	>88.5%	89.92%	↑	N/A	N/A	Marginally improved performance on previous year
The percentage of people who have maintained their independence for six months as a proportion of people helped with Care & Repair services (funded from the Private Sector Housing Renewal and Disabled Adaptations policy) <i>Higher preferred</i>	100%	97.94%	96%	99.79%	↑	N/A	N/A	An improved performance on the previous year, exceeding the target.

PRIORITY FIVE – WORKING TOGETHER TO TACKLE HEALTH ISSUES AND ENCOURAGE HEALTHY LIFESTYLES								
Indicator	2013-14	2014-15	2015 – 2016					Comment
	Actual	Actual	Target	Actual	Trend	Wales Average	SE Wales Average	
The percentage of the population(aged 16 and over) who smoke <i>Lower preferred</i>	22%	20%	19%	18%	↑	20%	N/A	These figures are taken from the Welsh Health Survey (June 2016 release). The Council.
The percentage of adults who are overweight or obese <i>Lower preferred</i>	58%	58%	57%	59%	↓	59%	N/A	The Council has no direct influence on these statistics. However, the figures indicate improving health with the exception of adults who are overweight or obese.
The percentage of adults who report being physically active on five or more days in the past week <i>Higher preferred</i>	31%	29%	30%	29%	↔	31%	N/A	
The percentage of adults who reported binge drinking on at least one day in the past week <i>Lower preferred</i>	30%	27%	26%	25%	↑	24%	N/A	
Variation (in years) in healthy life expectancy across our wards a) Male b) Female <i>Lower preferred</i>	N/A	N/A	reduce	15.4 years 13.8 years	↑			
The percentage of adults reporting being treated for any mental illness <i>Lower preferred</i>	14%	12%	11%	14%	↓	12%	N/A	Latest figures taken from the Welsh Health Survey released June 2016
The number of visits to local authority sport and leisure centres during the year per 1,000 population where the visitor will be participating in physical activity <i>Higher preferred</i>	9,588	9,528	9,450	9,634	↑	8,409	8,323	Above target and exceeding the Wales and SE Wales averages.

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The number of participants in the National Exercise Referral Scheme (NERS) programme <i>Higher preferred</i>	1161 (404 completing 16 weeks)	??	1170 (395 completing 16 weeks)	1871	↑	N/A	N/A	Exceeded the target significantly.
The number of families participating in the Family Active Zone programmes <i>Higher preferred</i>	125	100	120	144	↑	N/A	N/A	Exceeded target and an improved performance.
Schools engaged in the national sports programme <ul style="list-style-type: none"> • Primary • Secondary <i>Higher preferred</i>	N/A	87%	95% 100%	95% 100%	↑ ↑	N/A	N/A	On target and improved on the previous year.
The percentage of food establishments which are broadly compliant with food hygiene standards <i>Higher preferred</i>	87.85%	93.16%	85%	95.66%	↑	94.22%	93.33%	Target exceeded and performance steadily improving and above Wales and SE Wales averages.
The number of businesses supporting the Healthy Options Award <i>Higher preferred</i>	N/A	N/A	3	5	↑	N/A	N/A	Target exceeded.
Number of employees participating in Council run initiatives to support their health and wellbeing	N/A	Establish baseline		TBC				This indicator was removed from the Corporate Plan during the year.

PRIORITY SIX – WORKING TOGETHER TO MAKE THE BEST USE OF OUR RESOURCES								
Indicator	2013-14	2014-15	2015 – 16					Comment
	Actual	Actual	Target	Actual	Trend	Wales Average	SE Wales Average	
The value of planned savings achieved	£3,531k	£10,429k	£11,225k	£9,316k	↓	N/A	N/A	Off target.
The percentage increase in the responses from each target audience through the citizens' panel <i>Higher preferred</i>	N/A	N/A	5%	38%	N/A	N/A	N/A	Target exceeded.
The percentage of citizens surveyed who said that their individual access requirements are met when contacting the Council <i>Higher preferred</i>	63%	63%	60%	61%	↓	N/A	N/A	Target met but performance marginally down on previous years.
The value of savings in ICT through the rationalisation of support services and applications	£122k	£50k	£18k	£18k	↑	N/A	N/A	On target.
The percentage increase of documents managed through the Electronic Data Records Management (ERDM) <i>Higher preferred</i>	n/a	n/a	10%	31.86%	↑	N/A	N/A	Target exceeded.
The value of capital receipts generated through the release of assets	£166k	£3.9million	£6million	£5.9 million	↑	N/A	N/A	On target.
Revenue saving delivered through disposal of assets	£0k	£92k	£400k	£442k	↑	N/A	N/A	Target exceeded.
Total useable office accommodation per employee in our core offices linked to the maximising space project(m ²) <i>Lower preferred</i>	11.7m ²	11.4m ²	10m ²	8.79m ²	↑	N/A	N/A	Target exceeded.

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Increase in the percentage of employees completing e-learning modules <i>Higher preferred</i>	27.8%	No data	24%	43.07%	↑	N/A	N/A	Target exceeded.
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NATIONAL INDICATORS THAT ARE NOT INCLUDED IN ANY OF THE IMPROVEMENT PRIORITIES								
Indicator	2013-14 Actual	2014-15 Actual	2015 - 16					Comment
			Target	Actual	Trend	Wales Average	SE Wales Average	
The percentage of clients with a care plan whose care plans should have been reviewed that were reviewed during the year <i>Higher preferred</i>	83.1%	79.2%	79%	81.9%	↑	83%	84.3%	Exceeded target but performance was below the Wales and SE Wales averages.
The percentage of carers of adults who were offered an assessment or review of their needs in their own right during the year <i>Higher preferred</i>	96.9%	94.7%	93%	95.3%	↑	91.4%	85.8%	Exceeded target and above the Wales and SE Wales averages.
The percentage of reviews of looked after children , children on the Child Protection register and children in need carried out in line with the statutory timetable <i>Higher preferred</i>	91%	90.5%	85%	93%	↑	90.3%	91.7%	Exceeded the target and an improved performance above both the Wales and SE Wales averages.
The percentage of statutory visits to looked after children due in the year that took place in accordance with regulations <i>Higher preferred</i>	69%	76.5%	80%	80.2%	↑	88.1%	88.2%	On target but significantly below the Wales and SE wales averages
The percentage of children looked after who have experienced one or more changes of school which were not due to transitional arrangements <i>Lower preferred</i>	12.5%	8.8%	14%	14.8%	↓	11.9%	12%	Marginally off target and disappointingly worse than the performance at Wales and SE Wales levels.
The percentage of initial assessments that were completed during the year where there is evidence that the child has been seen alone by the Social Worker <i>Higher preferred</i>	51.8%	51%	50%	52%	↑	49.5%	43.7%	An improved performance and higher than the Wales and SE wales averages.
The percentage of eligible, relevant and former relevant children that have pathway plans as required <i>Higher preferred</i>	86.6%	100%	100%	100%	↑	93.5%	91.4%	On target and performance maintained.

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The average number of calendar days taken to deliver a Disabled Facilities Grant <i>Lower preferred</i>	222 days	182 days	307 days	321.51 days	↓	241	235	A declining performance.
The percentage of pupils assessed , receiving a Teacher Assessment in Welsh (first language) at the end of Key Stage 3 <i>Higher preferred</i>	5.1%	6.6%	6.5%	6.7%	↑	17.8%	9.4%	Above target
The average point score for pupils in schools maintained by the local authority <i>Higher preferred</i>	442.1	486	515	527.6	↑	538.6	519.5	Above target and improved year on year performance but still below the Wales average.
The percentage of final statements of special education need issued within 26 weeks including exceptions <i>Higher preferred</i>	6.1%	50%	100%	81.7%	↑	68.1%	70.8%	Off target but a considerably improved performance on the previous year and above the wales and SE Wales averages/
The percentage of final statements of special education need issued within 26 weeks excluding exceptions <i>Higher preferred</i>	100%	None relevant	100%	100%	↔	94.5%	92.3%	A maximum performance.
Percentage of adults aged 60 or over who hold a concessionary bus pass <i>Higher preferred</i>	88.55%	90.65%	89%	91.32%	↑	85.6%	90.6%	Target exceeded and maintaining a steady year on year improvement
Number of additional affordable housing units provided throughout the year as a percentage of all additional housing units provided during the year <i>Higher preferred</i>	13	27	10	29	↑	36	39	Target exceeded but below the Wales and SE Wales averages
Percentage of private sector dwellings that had been vacant for more than 6 months at 1 April that were returned to occupation during the year through direct action by the local authority <i>Higher preferred</i>	5.34%	6.48%	7.86%	4.02%	↓	11.08%	9.01%	Off target and significantly below the Wales and SE Wales averages.
Percentage of highways and relevant land inspected of a high or acceptable standards of cleanliness <i>Higher preferred</i>	99.2%	93.50%	99%	89.6%	↓	96.5%	95.9%	Off target and declining year on year due to budget cuts.
Percentage of reported fly tipping incidents cleared within 5 working days <i>Higher preferred</i>	96.69%	95.60%	98%	97.82%	↑	95.26%	97.22%	Marginally off target but better than the Wales and SE Wales averages.

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Percentage of municipal waste collected by local authorities and prepared for reuse and/or recycled, including source segregated bio-wastes that are composted or treated biologically in another way <i>Higher preferred</i>	56.49%	57.06%	58%	59.04%	↑	60.19%	59.47%	Above target but below the Wales average,
Percentage of municipal waste collected by local authorities sent to landfill <i>Lower preferred</i>	21.69%	13.05%	13%	13.8%	↓	18.14%	13.86%	Marginally down on the previous year's performance but better than the Wales and SE Wales averages.
The percentage of change in the average Display Energy Certificate (DEC) score within local authority public buildings <i>Higher preferred</i>	N/A	N/A	3%	4.5%	↓	3.0	2.9%	Above target and better than the Wales and SE Wales averages
The number of working days/shifts per full-time equivalent (FTE) local authority employee lost due to sickness absence <i>Lower preferred</i>	9.8	10.80	8.5	10.7	↓	10.2	10.3	Off target and below the Wales and SE Wales averages.